

## Welcome to Support Inc.

RRFF is excited to welcome to our IAFT® Network of Providers, Support Inc. out of Gastonia, in the Partners MCO catchment area.

Support Inc. has a long standing role in their local community providing high quality treatment and Behavioral Healthcare.

Support Inc. joins the RRFF network as our 11<sup>th</sup> Agency. If you ever get the chance to collaborate or meet them in person please extend a hello to Josh Martin Executive Director and Emily Mc Guire- IAFT Lead.




### Recruitment & Community Events

RRFF is working diligently to partner with our MCO networks and Provider agencies to meet the growing capacity needs for IAFT® homes across the State. Here is what we have been up to!

: Trillium Sponsored Tri-County Community Event

: New Hanover County Community Event

**4-19-16:** Partners MCO, Lutheran Services of the Carolinas, Support Inc., Access Family Services, Omni Visions and RRF: Recruitment event specific to Partners MCO.

**5-12-16:**  - is growing in the Sandhills/Greensboro area. ESUCP and RRFF are holding an agency specific event in May.

If your agency is interested in holding an agency specific recruitment event or participating in a Network event: please contact: Patricia Mc Clarin : [pmcclarin@ncrapidresource.org](mailto:pmcclarin@ncrapidresource.org)

(cell) 1-366-447-0058

## SPRING 2016 IAFT® NEWSLETTER



### Quarterly Outcomes and Placement Call

Reminder of the dates for the year! **7-21-16; 9-22-16; and 1-26-17.** 10:30 for Provider Agencies.

### Upcoming Training Notice:

#### Quality and Best Practice in IAFT®

Recommended for all members of your Team and QA/QI Department

Greenville NC: 7-12-16 (click here to register)

[-Greenville-](#)

Burlington NC: 7-14-16 (click here to register)

[-Burlington-](#)



## Element Highlight: Weekly Supervision

Within the IAF<sup>T</sup>® model the elements of weekly supervision is to ensure ongoing training, consultation, supervision and treatment sustainability for both the IAF<sup>T</sup>® consumer/family and the IAF<sup>T</sup>® parent/team.

The following are merely suggestions and reminders on important adherence actions to follow to ensure weekly supervision that is both rooted in ongoing feedback and solution oriented.

-Model training or curriculum review with IAF<sup>T</sup>® parent(s) (i.e Presley Ridge, Together Facing the Challenge)

-Burnout prevention for IAF<sup>T</sup>® treatment parent through feedback, check ins,

-Disruption prevention and proactive approaches to sustain placement.

-Administrative and Clinical supervision topics pertinent to model or Agency needs.

Reminder: An electronic Weekly Supervision form is embedded in CCW. This form, developed in partnership with many of our Providers is **OPTIONAL**. This electronic form allows for ease of communication within agencies, reduces reliance on multiple paper forms to prove fidelity to the elements. If you are interested in using the form or to have training on the use of the form within CCW, please contact our team.

\*\* Again the form in CCW is optional at this time.

## Engagement of Family/Natural Supports

RRFF continues to be proud of the hard work each of you do daily to facilitate the rebuilding of family connections, healing of past traumas and beginning the steps to building natural supports for our IAF<sup>T</sup>® youth. Here are some new resources if you are looking to expand your agency practices to meet this element.

Working with Families in the Child Welfare Service Array:

[Bio-Birth Family Resources](#)

[Foster Parent Resources](#)

[Youth Resources](#)

[Agency Resources](#)

Trauma Informed Care and Resilience/Fostering Hope: [Fostering Futures](#)

### CCW Discharge Reminders

- ✓ Please complete all boxes/fields
- ✓ Here is a handy link to calculate the Length of Stay: [Days- LOS](#)
- ✓ Commonly used ROLES Score to cross walk to NC Services  
19- PRTF  
15-Level 3 Group Home

### IAFT Billing, Monthly Attendance Calendar Reminders

- ✓ Please have the attendance calendar completed by the 3<sup>rd</sup> business day of each month (for the previous month).
- ✓ Please check for accuracy on location chosen
- ✓ Please communicate internally with your Agency Billing department/personnel

Trends noted that lead to billing discrepancies with RRFF, Provider Agencies and MCO claim submission:

- **Therapeutic Leave:** Either not being billed by Agencies (but marked on Calendar) or not having current Authorization for TL from the MCO.
- **Admission & Discharge** date not accurate on calendar: Placement date or discharge date entered into CCW is not same on Attendance calendar.